



Phone: 979-985-2313

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1651 Rock Prairie Rd, Suite 203 E

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## **Cancellation & No-Show Policy**

### **For Restore My Health MD (Tele health and in person)**

At Restore My Health MD our goal is to provide timely, high-quality medical care to all our patients. To ensure we can accommodate everyone, we have the following cancellation policy:

#### **1. Appointment Cancellations**

- We require at least **24 hours' notice** if you need to cancel or reschedule your appointment.
- Cancellations made with less than 24 hours' notice may result in a **cancellation fee of \$50.**

#### **2. No-Show Appointments**

- A “no-show” is when a patient misses an appointment without notifying us.
- Patients who do not show up for a scheduled appointment may be charged a **no-show fee of \$100.**

#### **3. Late Arrivals**

- If you arrive more than **30 minutes** late, we may need to reschedule your appointment to ensure other patients are not delayed.
- Late arrivals may also be considered a missed appointment at the provider's discretion.

#### **4. Repeated Cancellations or No-Shows**

- Patients with **[3 or more] missed or late-cancelled appointments** within a 12-month period may be subject to dismissal from the clinic.

#### **5. Exceptions**

- We understand that emergencies and unforeseen circumstances arise. Please contact us as soon as possible if you are unable to keep your appointment.

We appreciate your cooperation in helping us provide the best care for all our patients.

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